

POLICY

Cherished Wedding Planner nor any of the staff members are responsible for any damage that was to occur at the place of the client, cherished moments or any of the staff will not perform any work outside of what is discussed at booking, When booking cherished moments you consent to us contacting with via phone or email, you're information is stored via the website. Cherished Moments and the staff are working to make sure your day is amazing while we are human, mistakes might be made. We ARE A NEW BUSINESS, WE ARE NO PROFESSIONAL. WE ARE A NEW COMPANY If you are looking for a planner who has been doing this for years unfortunately you will need to look somewhere else.

REFUND

There will be a 50 percent refund if it is requested 1 month before the wedding date, if you request a refund the month of the wedding unfortunately there will be no refund, with this being said there will be no refund if you do not like what cherished moment or the staff members do.

PAYMENT

While we do offer payment plans you must have completed all payments 3 months before your wedding to ensure cherished moments get paid, the payment is not limited to a specific amount just as long as the full amount that is discussed at booking is paid 3 months in advance.